



## **KWAP CORPORATE ANNOUNCEMENT ON CONDITIONAL MOVEMENT CONTROL ORDER**

Following the announcement of the Conditional Movement Control Order (CMCO) in Selangor, Kuala Lumpur, and Putrajaya as announced by the Government recently, the employees of Kumpulan Wang Persaraan (Diperbadankan) [KWAP] in its Kuala Lumpur Office will work from home commencing 14 October 2020 until further notice.

KWAP Service Counters and Call Centre at its Cyberjaya Office will continue to operate as usual but at reduced capacity. KWAP encourages the public to email us at [mypesara@kwap.gov.my](mailto:mypesara@kwap.gov.my) for matters that do not require physical interaction.

Pensioners aged 60 years old and above, as well as those in the high-risk group are advised to appoint a representative should they have a need to access KWAP service counters. Please note that all visitors must adhere to the Standard Operating Procedures (SOP) as required by the Government, of which failure to do so may result in visitors being denied entry to the service counters.

Meanwhile, for employers' contributions, all services will similarly be operating as usual during the CMCO period. However, as our employees are working from home, there may be some unavoidable delays.

We apologise for any inconveniences caused. Your understanding and co-operation in this matter is highly appreciated.

Thank you.

*Date: 13 October 2020*